

U.S. Department of Housing and Urban Development
Office of Public and Indian Housing: Real Estate Assessment Center
HUD Field Office Directors and EIV System Coordinators

ALL PHA ENTERPRISE INCOME VERIFICATION (EIV) SYSTEM ACCESS ISSUES ARE HANDLED BY THE EIV COORDINATORS AT THE LOCAL HUD FIELD OFFICE. IF THE HUD LOCAL FIELD OFFICE EIV COORDINATOR IS NOT ABLE TO RESOLVE THE ISSUES, HE/SHE WILL REQUEST ASSISTANCE FROM REAC-EIV at EIV_HELP@HUD.GOV. WHEN REQUESTING ASSISTANCE, YOU MUST PROVIDE: YOUR PHA CODE, USER ID, DESCRIPTION OF PROBLEM, AND SCREENSHOT OF EIV PROBLEM. ***PIH EIV COORDINATORS CANNOT ASSIST MULTIFAMILY HOUSING (MFH) EIV USERS. REFER THESE USERS TO MF_EIV@HUD.GOV.**

REAC EIV Assessment Manager: Rochelle Katz, Acting Rochelle.Katz@hud.gov

Network	FO Cod	Field Office	States	EIV Coordinator Name	Phone Number	Email Address
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REAC EIV Assessment Manager:

Rochelle Katz, Acting Rochelle.Katz@hud.gov

Network	FO Cod	Field Office	States	EIV Coordinator Name	Phone Number	Email Address
Southeast	4EPH	Columbia	SC	Lanita Jones	803-765-5207	Lanita.J.Jones@hud.gov
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Upper Midwest	5EPH	Columbus (reports to 5DPH)	OH	Joseph Gagyi	216.357.7777	ClevePH-EIV@hud.gov
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Network	FO Cod	Field Office	States	EIV Coordinator Name	Phone Number	Email Address
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