Housing Information Portal (HIP)

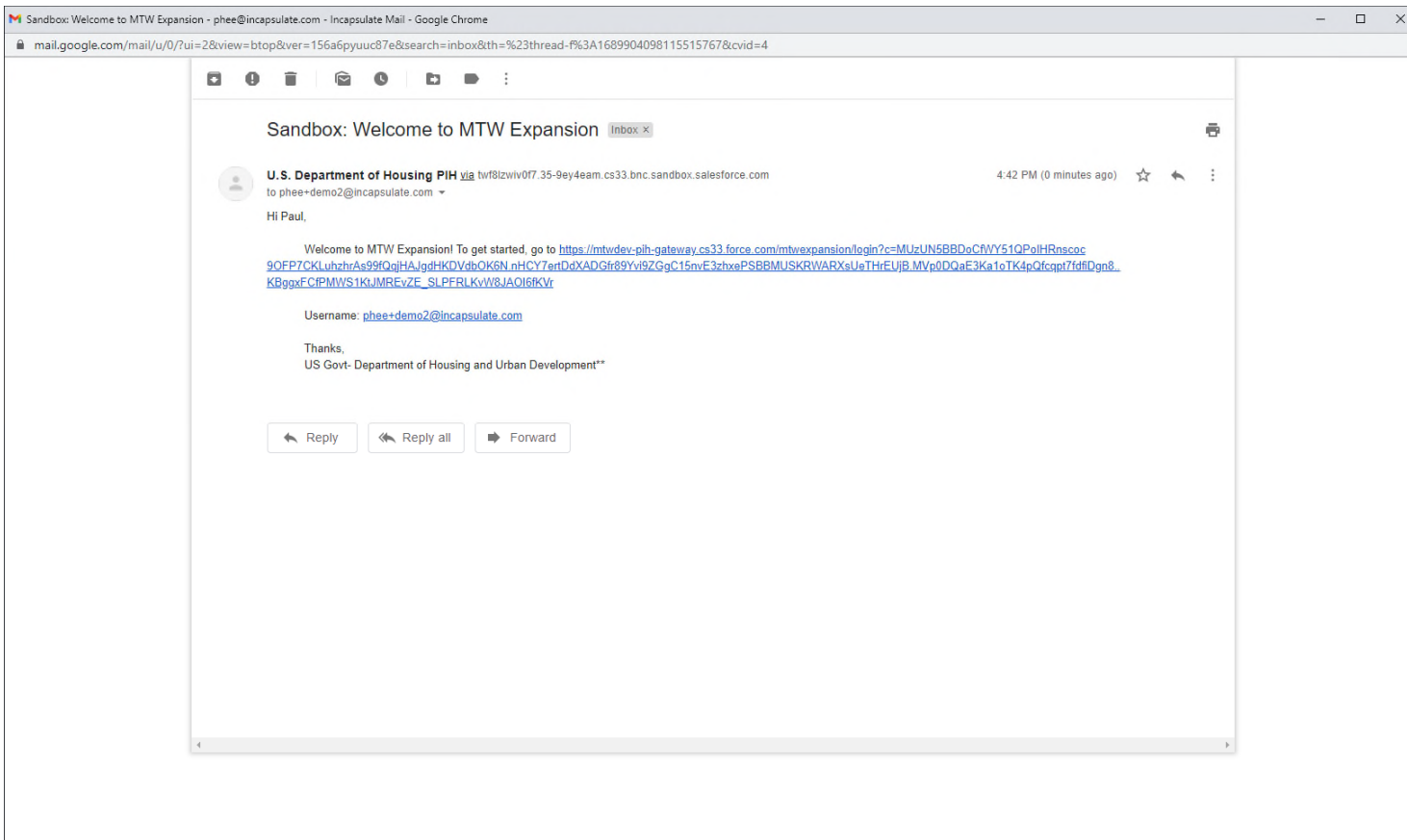## Accessing the Community Portal and Password Resets
01/29/2021

Access to the Community Portal

1. User: Receive Welcome Email & Verify Account
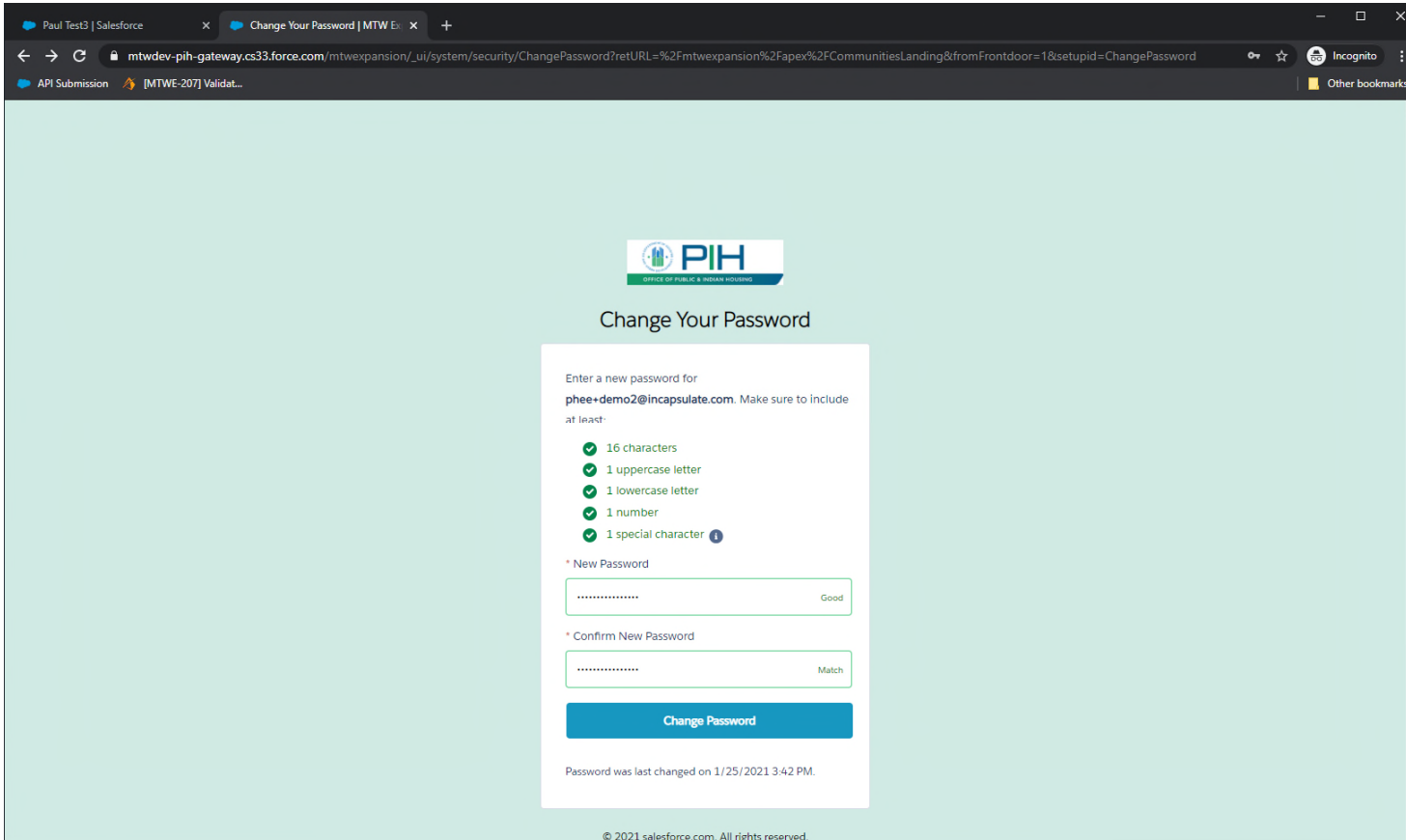2. User: Reset Password

User: Receive Welcome Email & Verify Account

1. User will receive a Welcome Email
2. Save the Username
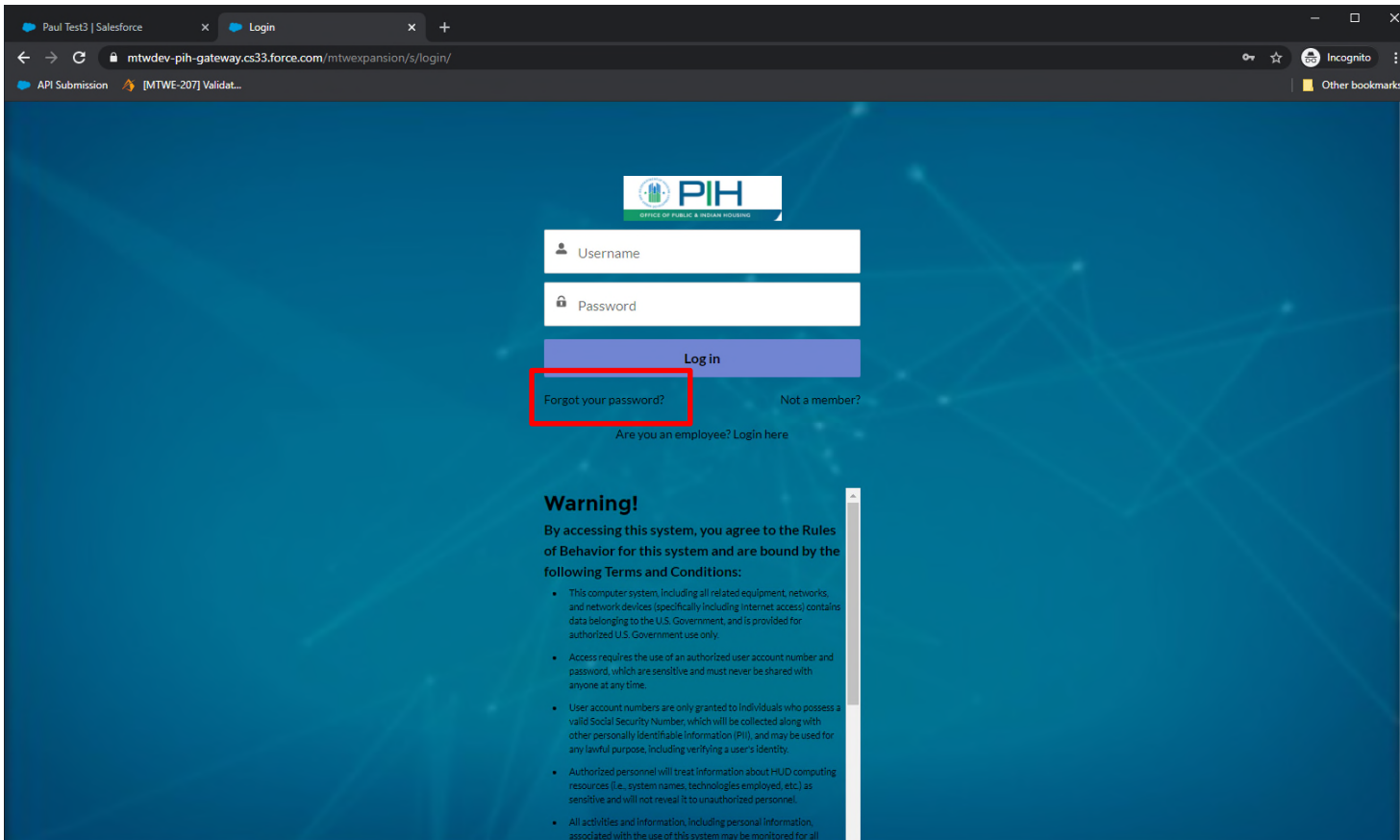3. Click on the URL

User: Receive Welcome Email & Verify Account
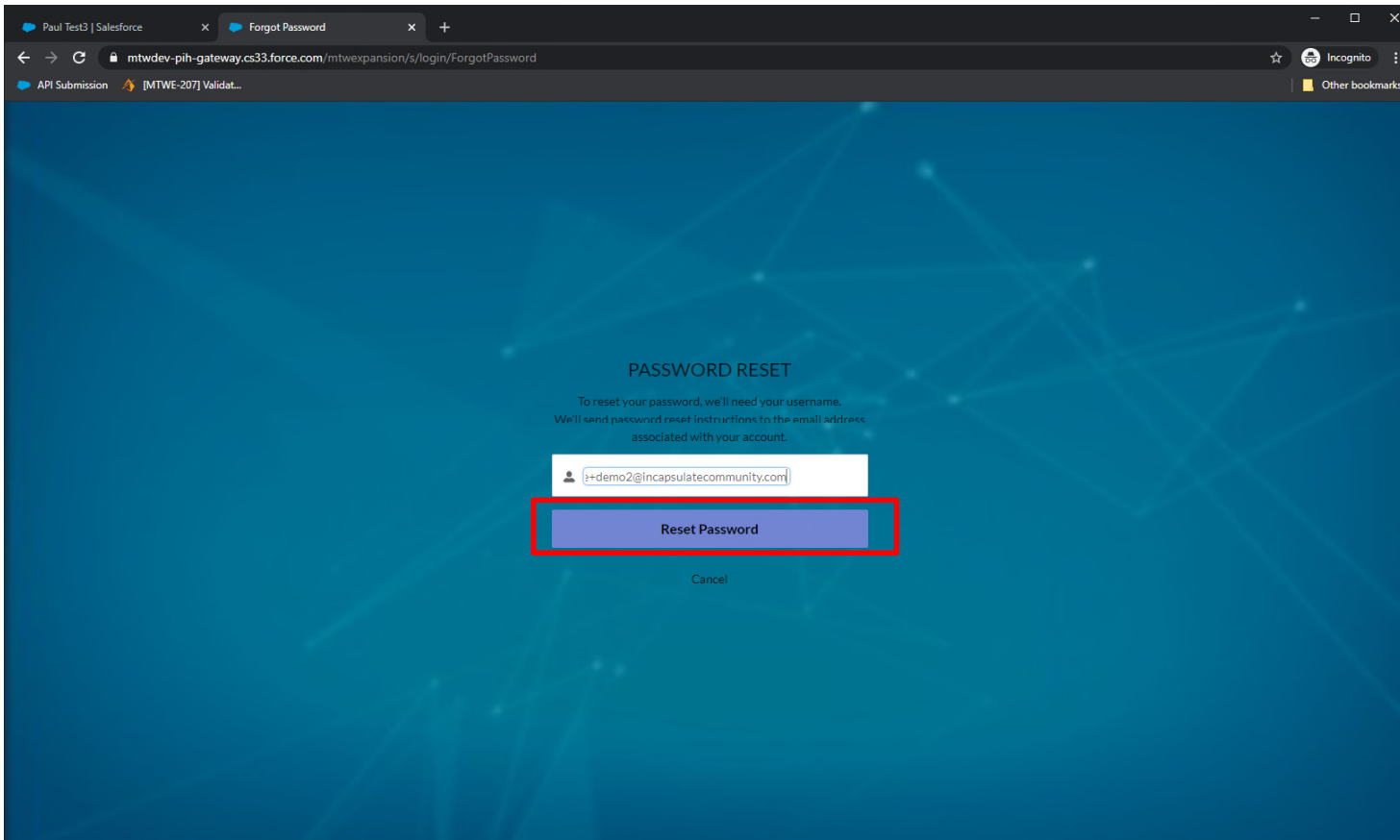

1. Enter a New Password
2. Click: Change Password
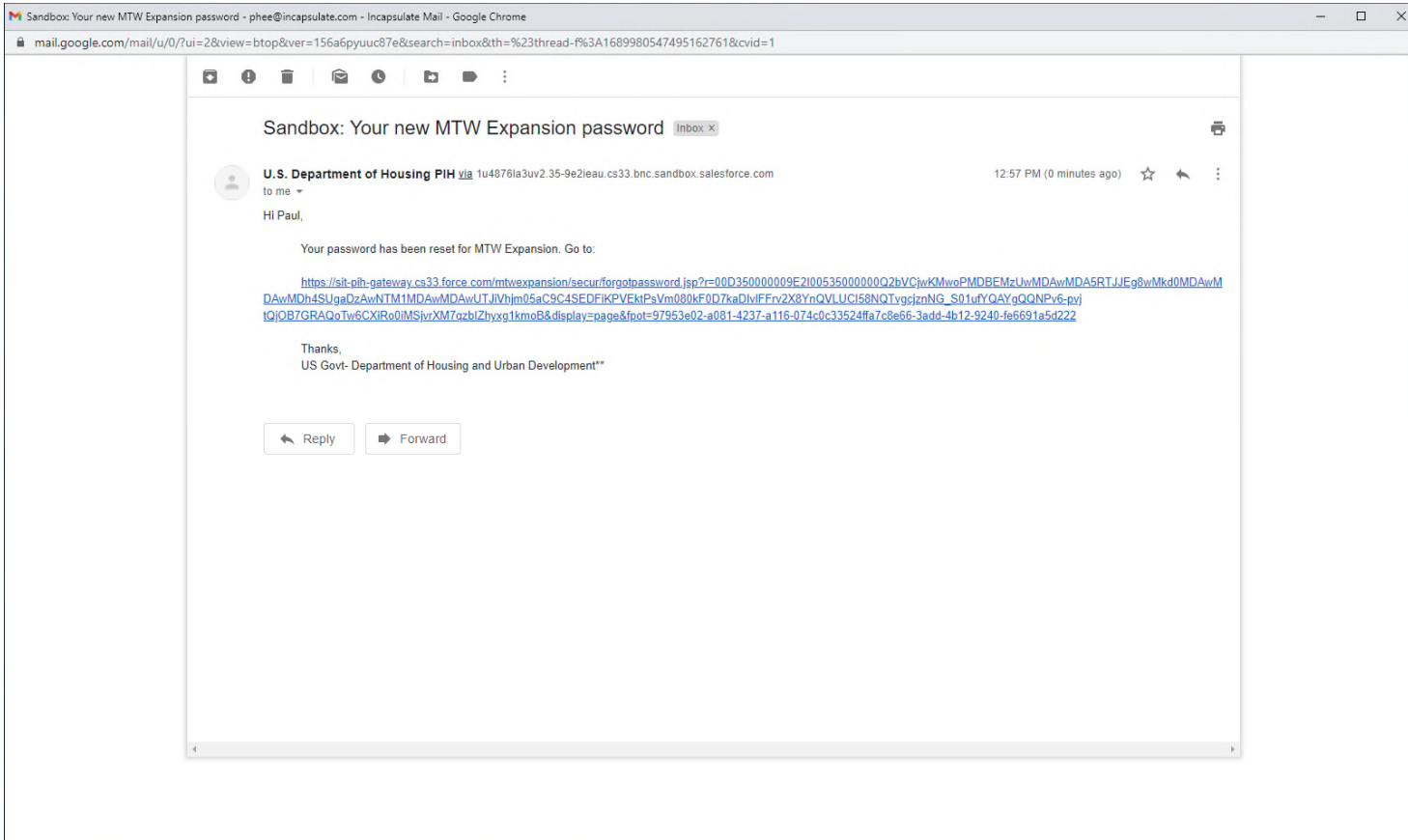
User: Reset Password

1. Click: Forgot your password

User: Reset Password

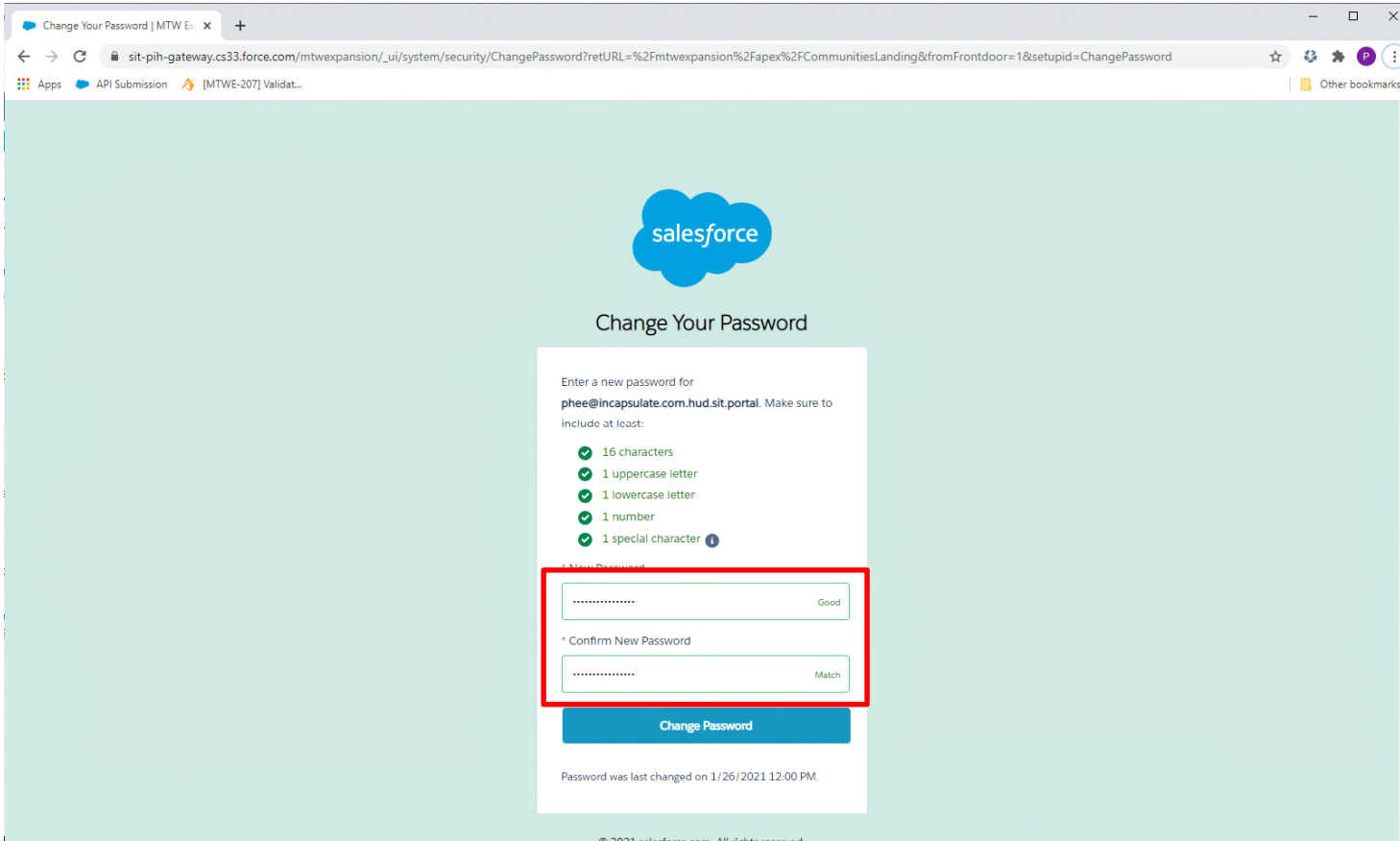1. Enter your Username
2. Click: Reset Password

User: Reset Password

mail.google.com/mail/u/0/?ui=2&view=btop&ver=156a6pyuuc87e&search=inbox&th=%23thread-f%3A1689980547495162761&cvid=1

Sandbox: Your new MTW Expansion password Inbox ×

U.S. Department of Housing PIH via 1u4876la3uv2.35-9e2ieau.cs33.bnc.sandbox.salesforce.com   12:57 PM (0 minutes ago)

to me

Hi Paul,

Your password has been reset for MTW Expansion. Go to:

https://sit-pih-gateway.cs33.force.com/mtwexpansion/secur/forgotpassword.jsp?r=00D350000009E2I00535000000Q2bVCjwKMwoPMDBEMzUwMDAwMDA5RTJJEg8wMkd0MDAwMDAwMDh4SUgaDzAwNTM1MDAwMDAwUTJiVhjm05aC9C4SEDFiKPVEktPsVm080kF0D7kaDlvlFFrv2X8YnQVLUCI58NQTvgcjznNG_S01ufYQAYgQQNPv6-pvjtQjOB7GRAQoTw6CXiRo0lMSjvrXM7qzblZhyxg1kmoB&display=page&fpot=97953e02-a081-4237-a116-074c0c33524ffa7c8e66-3add-4b12-9240-fe6691a5d222

Thanks,
US Govt- Department of Housing and Urban Development**

↩ Reply   ➡ Forward

1. Will receive a password reset email
2. Click: Link provided with email

User: Reset Password

1. Will be prompted to set a new password
2. Set your new password
3. Click: Change Password